

COMMUNICATION POLICY

Our communication policy is as follows:

We will effectively communication information relevant to our QMS to all our customers by:

- Putting our accreditation on the website and all other marketing material
- Putting our policies and procedures relevant to customers on the website
- We will put a footer at the bottom of all email correspondence with details about how to request further information on ISO 9001:2015, if required.
- We will ensure our suppliers have details of our policies in order to respond to queries from customers, if requested.
- We commit to regularly publishing a blog on our website with up to date news and issues affecting confidential waste.
- David Lovatt, managing director will keep his Linked In account up to date.

Signed...*David Lovatt*..... David Lovatt, Managing Director

Date: 09/2017

Review: 09/2018